

## INFORMATION SYSTEM PRODUCTS CUSTOMER SERVICE CHARGE

1st January 2006

PRODUCT / S	SRSSC		EX- MALAYSIA
	CARRY IN SERVICE	OUTDOOR SERVICE (WITHIN 50KM ATTEND)	SET/ S CARRY IN ONLY
<b>ELECTRONIC CASH REGISTER *</b>			
1 series	RM30.00	RM45.00	RM70.00
2 to 4 Series	RM50.00	RM65.00	RM100.00
5 Series & above	RM60.00	RM80.00	RM120.00
<b>ELECTRONIC CALCULATOR</b>			
EL & CS Series (With printer)	RM30.00	N/A	RM40.00
Desktop (Without Printer)	RM20.00	N/A	RM25.00
Pocket	RM10.00	N/A	RM20.00
<b>ELECTRONIC TYPEWRITER</b>			
All model except ZX series	RM30.00	N/A	RM80.00
ZX Series	RM30.00	RM50.00	RM80.00
<b>ELECTRONIC ORGANIZER</b>			
ZR5xx / P17xxx Series	RM45.00	N/A	RM70.00
IQ Series	RM35.00	N/A	RM60.00
ZQ Series	RM30.00	N/A	RM50.00
<b>FASCIMILE</b>			
FASCIMILE (Thermal) ***	RM65.00	NO - ( RM 100 )	RM130.00
FASCIMILE ( Ink film Transfer )	RM65.00	RM100.00	RM130.00
FASCIMILE ( Laser )	RM65.00	RM100.00	RM130.00
<b>COMPUTER</b>			
Handheld PC	RM45.00	N/A	RM60.00
Desktop / Laptop / Notebook	RM90.00	N/A	RM180.00
Software programming **	RM90.00	N/A	RM180.00
<b>PRINTER</b>			
Laser / Colour Printer	RM60.00	RM80.00	RM180.00
<b>COLOUR SCANNER</b>			
JX32x Series	RM60.00	RM80.00	RM180.00
JX6xx Series	RM90.00	RM110.00	RM200.00
<b>COLOUR / LCD MONITOR</b>			
15 inch and below	RM60.00	N/A	RM120.00
16 inch and above	RM90.00	N/A	RM180.00
<b>COPMPUTER PROJECTOR PANEL</b>	RM80.00	N/A	RM180.00
<b>LCD PROJECTOR***</b>	RM150.00	NO - ( RM 200 )	RM300.00
<b>CORDLESS PHONE</b>	RM35.00	N/A	RM60.00
<b>ELECTRONIC WHITEBOARD</b>	RM60.00	RM70.00	RM140.00
<b>W / Processor (English / Chinese)</b>	RM50.00	RM70.00	RM100.00
<b>W/ Processor (Japanese)</b>	N/A	N/A	RM150.00

\* PROGRAMMING FOR THE ECR IS BASE ON PER CALL / PER HOUR

\*\* A MINIMUM OF RM 90.00 WILL BE CHARGE FOR PARTICULAR SET/S BEING CORRUPT BY USING UNLICIENCE SOFTWARE / INFECTED BY VIRUS .ETC EVEN SUCH SET/S ARE IN WARRANTY CONDITION.

\*\*\* NO OUTDOOR SERVICE WILL BE PROVIDED FOR THERMAL FAX MACHINE & PROJECTOR. HOWEVER, UPON REQUEST BY CUSTOMER A MINIMUM CHARGE WILL IMPOSE EVEN SUCH FASCIMILE MACHINE ARE IN WARRANTY.