

EFFECTIVE DATE : 1 APRIL 2010.		SERVICE FEE (RM)	
PRODUCT (HOME APPLIANCES)	DESCRIPTION OF REPAIR	CARRY-IN SERVICE	IN-HOME SERVICE
MICROWAVE OVEN (MICROWAVE MODEL ONLY)	General Checking Repair.	25.00 30.00	Not Available
MICROWAVE OVEN COMBINATION with CONVECTION/ GRILL/SENSOR MODEL ONLY)	General Checking Repair.	25.00 50.00	45.00 70.00
WATER OVEN (SUPER HEATED STEAM OVEN)	Repair.	80.00	100.00
WASHER (SEMI-AUTO MODEL)	General Checking Repair.	30.00 50.00	50.00 60.00
(FULLY-AUTO MODEL)	Repair.	55.00	70.00
AIR PURIFIER (NON PLASMA CLUSTER MODEL)	General Checking Repair.	20.00 30.00	Not Available
(PLASMA CLUSTER MODEL)	Repair.	40.00	
HOT SHOWER / BURNER HOB	General Checking Repair	20.00 40.00	40.00 60.00
VACUUM CLEANER	General Checking Repair	10.00 25.00	Not Available
SMALL HOME APPLIANCES / OTHERS	General Checking Repair	10.00 25.00	Not Available
REFRIGERATOR (ALL MODELS)	General Checking / Adjustment / Repair Electrical / Electronic Defect	Not Available	40.00 60.00
REFRIGERATOR (ONE-DOOR MODEL)	Replace Compressor / Charge Gas / Welding / Others.	Not Available	150.00
REFRIGERATOR (TWO DOORS AND ABOVE MODEL)	Replace Compressor / Charge Gas / Welding / Others.	Not Available	220.00
<p>*IN-HOME Service Fee includes Transportation Fee within 0 - 50 KM radius. 51 - 100 KM Radius = RM 30.00 Transportation Fee, and above 101 KM radius at RM 0.60 sen per KM.</p>			
<p>* TERMS & CONDITIONS :</p> <p>*Customer Service Fee are subject to change without prior notice. * Service Warranty for 3 months only from the date of collection after repair. (Service Warranty is for service labour and parts changed only) (Any other parts changed will be charged accordingly) *We do not accept for Service / Repair for Parts supplied by Customers themselves. *To qualify for Warranty Service / Repair, the Original Valid Guarantee Card and / or Sales Receipt must be produced. *Please take note that apart from any estimation charges given earlier, should there be any replacement for new parts, we will charge accordingly, without prior notice. *Estimation for Repair / Cancellation for Repair will be subjected to the Checking Fee rate. *Checking Fee include dismantling the outer cabinet and internal components / wire harness may be taken out together for investigation and reassemble back into the machine. *Not Collected / Unclaim Repair Set(s) after 3 MONTHS from the date of sending for Repair, we are not liable for any loss or damages. We may dispose off the goods without prior notice and NO further claim(s) shall be entertained. *Any Product Maintenance Service / Installation is NOT considered as Warranty Service. *A "Double Service Fee" will be levied for those Models which are Non-Domestic Models. *A "Triple Service Fee" will be levied for those Parallel-Imported sets.</p>			

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PRODUCT (HOME APPLIANCES)	DESCRIPTION OF REPAIR	CARRY-IN SERVICE	IN-HOME SERVICE
AIR-CONDITIONER (ALL MODELS)	General Checking / Adjustment /	Not Available	50.00
	Repair Electrical / Electronic Defect		80.00
	Repair Leak Gas / Refill Gas (R-22 / R-410A)		180.00
AIR-CONDITIONER (SPLIT TYPE SYSTEM MODEL) (Indoor Unit/Outdoor Unit /R-22)	Repair Indoor Unit / Outdoor Unit / Charge Gas..	Not Available	220.00
	Replace Compressor / Charge Gas / Welding / Others. (1.0 HP / 1.5 HP)	Not Available	250.00
	Replace Compressor / Charge Gas / Welding / Others. (2.0 HP / 2.5 HP)	Not Available	300.00
AIR-CONDITIONER (SPLIT TYPE SYSTEM MODEL) (Indoor Unit/Outdoor Unit /R-410A) INVERTER MODEL	Repair Indoor Unit / Outdoor Unit / Charge Gas..	Not Available	220.00
	Replace Compressor / Charge Gas / Welding / Others. (1.0 HP / 1.5 HP)	Not Available	250.00
*IN-HOME Service Fee includes Transportation Fee within 0 - 50 KM radius. 51 - 100 KM Radius = RM 30.00 Transportation Fee, and above 101 KM radius at RM 0.60 sen per KM.			
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